

HELPFUL CONTACTS

Stepping stones Children's Centre
Tel: 01763 249815

Bassingbourn Surgery
Tel: 01763 290555

Family Lives
www.familylives.org.uk/

Home-Start Royston & South Cambridgeshire
Tel: 01763 262262
www.home-start.org.uk/

NHS Mental Health Helplines
www.nhs.uk/Conditions/stress-anxiety-depression/Pages/mental-health-helplines.aspx

Romsey Mill
Tell: 01223 213162
www.romseymill.org/young-parents

Cambridgeshire County Council Parenting Courses
www.cambridgeshire.gov.uk/residents/children-and-families/parenting-and-family-support/parenting-course-planner/

NSPCC
Tel: 0808 800 5000
<https://www.nspcc.org.uk/>

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Cambridgeshire County Council Children and Families
<https://www.cambridgeshire.gov.uk/residents/children-and-families/local-offer/>

Counselling and Relationship Support
www.relate.org.uk

Cruise Bereavement Counselling
www.cruse.org.uk

Childline
Tel: 0800 1111
www.childline.org.uk/

Samaritans
Tel: 116 123
www.samaritans.org



Bassingbourn Primary School
Brook Road, Bassingbourn
Royston, Hertfordshire, SG8 5NP

Tel: 01763 242460
www.bassingbourn.cambs.sch.uk



CHILD AND FAMILY SUPPORT

At
Bassingbourn Primary School

Information for
parents & carers



Who is the Child and Family Support worker?

My name is Sarah Oliver I work alongside Vicky Tyas, our SEND Co-ordinator in supporting children and their families.

I am available by email on:

soliver@bassingbourn.cambs.sch.uk

and by telephone during school hours:

01763 242460



What is the role of a Family Support officer?

I listen and appreciate parent issues and offer suggestions and advice for individuals and families. I also sign post to other services available within our local area.

I support children on a 1:1 and group basis, listening and working with them in different ways e.g.

- Emotional Literacy
- Anger management and control
- Key transitions, including moving between schools/ classes
- Development of pupil self-esteem and confidence

- Friendship issues / bullying, including social networking
- Family issues: bereavement, new baby in the family, parent's separation / divorce
- Support with parents behaviour management

How to get extra support?

Please feel free to contact your Childs class teacher or myself if you would like some extra support.

