

## **Frequently Asked Questions**

### **Where can I access my child/ren's weekly work pack?**

Log on the school webpage (<https://www.bassingbourn.cambs.sch.uk/site/pages/index.php>); click the 'Classes' tab and select the relevant Year Group; scroll down the page to the 'Downloads' tab where you will find a 'Home Learning' download and supporting documents.

### **Should child work through the booklets provided in September at their own leisure?**

No. Please follow the set work on the weekly work pack as work is specific to the Curriculum and the teachers are thinking carefully about which pages the children can work on based on their learning. Children should be working in their textbooks rather than directly into the workbook itself, where possible.

### **My child finds the work too hard/too easy. Can they have work specific for them?**

We cannot plan for individual children currently. Class teachers are trying to provide a range of activities, with suggestions for challenge. Worksheets may also be differentiated to allow for children who struggle to work without the support of their teacher or teaching assistant. These will be discussed in live Zoom sessions or indicated on work packs. Teachers will also try to use videos for additional support.

### **Can I have additional work for my child if they have finished the set work?**

In addition to our usual websites – [www.educationcity.co.uk](http://www.educationcity.co.uk) and [www.spag.com](http://www.spag.com) (Y5/6) – we recommend using [www.numeracywarmup.co.uk](http://www.numeracywarmup.co.uk) (KS1) or [www.numeracyworkout.co.uk](http://www.numeracyworkout.co.uk) (KS2) to practise Maths skills. The login for this is 'bassingbourn' and the password is 'north58'. Class teachers may direct you to the Government's Remote Learning Platform 'Oak Academy' <https://classroom.thenational.academy/> or the BBC Education page <https://www.bbc.co.uk/bitesize>. Your class teacher or the Year Group Remote Lead will be able to give more suggestions on this.

### **When does my child have live Zoom lessons?**

Every work pack has a daily timetable with Zoom Meeting IDs and passwords included. Times for these sessions are on the timetable. Unfortunately these times can not be changed. We do understand that there will be some Year Group clashes so not all sessions will be attended. Child/ren's packs have video links and task explanations for when a child is unable to attend a session.

### **How can I log onto ClassDojo?**

You will need a QR code or link for this. Your class teacher or the Year Group Remote Lead will be able to supply this.

### **How do I upload work to ClassDojo?**

This is done through the Portfolio section.

### **When will my child's work be responded to on ClassDojo?**

Teachers will respond to ClassDojo posts between teaching hours (8.30am-3.30pm).

### **Can I bring my child to school if they are struggling with home learning?**

If you feel your child/ren should be in school, please contact the Office for guidance on whether you can have a place within school. Unfortunately, we cannot offer these to all families as we must follow a set criteria by the DfE.

### **I want to speak with my child/ren's class teacher. Can they ring me?**

Class teachers can get in touch but most are teaching 8.30am-3.30pm so will have to ring after these hours. If you wish to discuss online work, please do get in touch with the Year Group Remote Learning Lead through the class email address for support but if you would still like a phone call, please understand that this may not be able to happen on the day you email.